

Evolution Fasteners Ltd
Head Office
One Oaks Court
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Borehamwood
Herts
WD6 1GS



DATA AND PRIVACY POLICY

2026 (2nd Edition)

Data and Privacy Policy

Important Information

Evolution Fasteners Ltd (“We”) are committed to protecting and respecting your privacy. This policy outlines how we collect, use, store, and share your personal data and applies to the processing of personal data by Evolution Fasteners Ltd and its group operations in the United Kingdom, Ireland and the Netherlands. Where applicable, personal data is processed in accordance with both the UK General Data Protection Regulation (UK GDPR) and the EU General Data Protection Regulation (EU GDPR).

Please read this policy carefully to understand our views and practices regarding your data and how we will treat it. For the purposes of applicable data protection legislation, including the UK GDPR and EU GDPR, the data controller is Evolution Fasteners Ltd. Where personal data is processed by Evolution Fasteners group operations outside the UK, those entities act under the governance and oversight of Evolution Fasteners Ltd.

1. Overview of How We Collect and Use Your Information

This Privacy Policy explains:

- The types of information we collect
 - How we collect, use, and store your information
 - Who we share your information with
 - The measures we take to keep your information secure
 - Your rights concerning your information
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2. Information We Collect

We may collect the following types of information:

a. Information You Provide Directly

- Personal details such as your name, email address, postal address, phone number, and payment details when you:
 - Register with us
 - Purchase products from us
 - Contact us via telephone, email, or by completing forms on our website:
www.evolutionfasteners.co.uk

- Records of correspondence if you contact us.

b. Information About Your Use of Our Services

- Details of your transactions, including the types of products purchased, order frequency, and duration.
 - Data about your visits to our website, including traffic data, location data, weblogs, and other communication data.

c. Automatically Collected Information

- IP address, browser type, operating system, and other technical details for system administration and statistical analysis.
- Cookies: Please see Section 8 below for more information.

d. Information from Third Parties

- Data from publicly available sources or third parties such as credit reference agencies where relevant to your transactions with us.

3. How We Use Your Information

We use your information for the following purposes:

a. To Fulfil Contracts

- To process and deliver your orders, including payment and shipping.
- To provide you with updates about your orders or changes to our services.

b. To Improve Our Services

- To understand how our customers use our services and improve our offerings.
- To carry out research and customer satisfaction surveys (participation is optional).

c. Marketing

- To inform you about similar products and services, unless you have opted out.
- To contact you by email, telephone, or post with promotional offers, provided you have given consent or where otherwise permitted by law.

Where we rely on legitimate interests for marketing communications, we will ensure that such interests are balanced against your rights and expectations, and you may object to this processing at any time.

You can manage your marketing preferences or opt out of communications at any time by contacting us at sales@evolutionfasteners.co.uk. **If we rely on your consent to send marketing communications, you may withdraw that consent at any time by contacting us or using the opt-out link provided in our emails. This will not affect the lawfulness of any marketing conducted before your withdrawal of consent.**

4. Legal Basis for Processing Your Data

We process your data based on one or more of the following lawful bases:

- **Performance of a Contract:** To deliver the products or services you've requested.
- **Legitimate Interests:** To improve our services and provide relevant marketing communications.
- **Consent:** For specific marketing activities where required.
- **Compliance with Legal Obligations:** To meet regulatory and statutory requirements.

5. How Long We Keep Your Information

We will retain your personal data for as long as necessary to:

- Fulfil the purposes outlined in this policy.
- Comply with legal and regulatory requirements.
- Respond to queries or complaints.

We regularly review our data retention periods to ensure we do not keep your data longer than necessary.

6. Sharing Your Information

We do not sell or share your personal data with third parties for their own marketing purposes. However, we may share your personal data with trusted third parties under the following circumstances:

- **Service Providers:** Such as couriers and payment processors, to fulfil your orders.
 - **Regulatory Authorities:** When required by law or to protect the rights, property, or safety of Evolution Fasteners Ltd, our customers, or others.
 - **Credit Reference Agencies:** Where relevant to transactions.
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7. International Data Transfers

Your data is primarily stored and processed in the UK. If it is transferred outside the UK, we will ensure it is protected by safeguards such as Standard Contractual Clauses (SCCs) or equivalent mechanisms.

8. Cookies

Our website uses cookies to enhance your browsing experience. Cookies help us:

- Analyse website usage.
- Provide personalised content.

Non-essential cookies will only be used with your explicit consent. For more information about the cookies we use and how to manage them, please see our Cookie Policy.

9. Your Rights

Under applicable data protection legislation, including the UK GDPR and EU GDPR, you have the following rights:

- **Right to Be Informed:** About how your data is being used.
- **Right to Access:** Your personal data, free of charge in most cases.
- **Right to Rectification:** To have inaccurate or incomplete data corrected.
- **Right to Erasure:** To have your data deleted in certain circumstances.
- **Right to Restrict Processing:** In specific situations.
- **Right to Data Portability:** To transfer your data to another service provider.
- **Right to Object:** To processing, especially for direct marketing.
- **Right to Lodge a Complaint:** With the ICO if you are unhappy with our handling of your data.

To exercise any of these rights, please contact us at sales@evolutionfasteners.co.uk or in writing at the address below.

10. Data Security and storage

- The personal data we collect from you will primarily be stored at our UK premises. It may also be processed by our staff or by trusted third parties, such as couriers or shipping agents, who assist in fulfilling your orders or providing support services. We take all reasonably necessary steps to ensure your data is handled securely and in accordance with this Privacy Policy.
- While we take robust measures to protect your data, including strict security protocols and technical safeguards, please note that the transmission of information over the internet carries inherent risks.

- Although we strive to protect your personal data, we cannot guarantee its security during transmission to our site; any transmission is at your own risk.
 - Once your information is received, we use secure procedures to prevent unauthorised access.
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11. Related Policies

This Privacy Policy should be read alongside our Cookie Policy and, where applicable, our Employee Privacy Notice, Information Security & IT Acceptable Use Policy, and Cybersecurity Policy.

This Privacy Policy does not apply to the processing of personal data relating to employees, workers or contractors, which is covered separately in our Employee Privacy Notice.

12. Complaints

We hope that we can resolve any query or concern you raise about our use of your information. If you have concerns about how we handle your data, we encourage you to contact us first at sales@evolutionfasteners.co.uk. You also have the right to lodge a complaint with the ICO via their website: <https://ico.org.uk/concerns/>.

13. Changes to Our Privacy Policy

We may update this policy from time to time. The latest version will always be available on our website. Where significant changes are made, we will notify you by email.

14. Contact

Questions, comments, and requests regarding this policy should be addressed to:

Privacy Policy

Evolution Fasteners Ltd
One Oaks Court
Warwick Road
Borehamwood, Hertfordshire
WD6 1GS
Email: sales@evolutionfasteners.co.uk

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Approved by:

Name: Michael Keisner

Title: CEO

Company: Evolution Fasteners Ltd

Date: 17/01/2026

Signature: Michael Keisner

Owner	Initial Release	Last Update	Next Review
Michael Keisner	17/12/2020	17/01/2026	17/01/2028

<This policy will be reviewed every two years>